

Area North Committee – 24 October 2012

9. Demonstration of the TEN Performance Management System

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The Performance officer will attend the meeting to provide a refresher demonstration on the TEN performance management system.

Purpose of the Demonstration

Members first received a demonstration of the TEN Performance Management System when it was implemented in 2009.

Since then, the system has been developed by the Performance Team and it now has numerous features and reports, which will be of interest to members, including the new performance framework.

In September 2012, Scrutiny and some members of District Executive attended a refresher demonstration. This highlighted how far the system has progressed in terms of what is available and how to use the member specific area. Scrutiny Committee recommended that all members receive the refresher demonstration. There are some members who may not have previously seen the system, so it will be a good opportunity to demonstrate what the system has to offer.

Background Papers: Refreshed Council Plan 2012-15
District Executive report - refresh of corporate indicators –
May 2012